

Linda Bannister, MA, LMHC, ATR Licensed Mental Health Counselor License # 39003545A

9961 Crosspoint Blvd. • Indianapolis, IN 46256 • 317-585-1060 • http://www.fcahelp.com

DISCLOSURE STATEMENT & INFORMED CONSENT

I. Education, Training, Experience

I received a Bachelor's of Arts Degree in Visual Communications from Purdue University, Lafayette, IN and worked in the marketing and graphic design field for over 20 years while caring for my family and raising 3 children. In 2011 I began a career transition to the field of counseling by taking the undergraduate coursework at Indiana University. I entered the masters program at Saint Mary-of-Woods College (SMWC) Master of Arts in Art Therapy in 2013 and completed it with honors in 2016. During my internship with SMWC I worked with Community Health Network in school-based therapy, embedded in a public school and was subsequently hired by CHN to continue this work. In this position I treated children and their extended families, parents, grandparents and foster parents to guide children and families in learning to cope with the stress of behavioral issues, anxiety, and mood disorders. I collaborated directly with school officials, hospital systems, and social services to secure solutions to psychological and social problems faced by families, Managing diagnoses of anxiety, depression, grief and loss, severe PTSD, learning disabilities, ADHD and mood disorders. I conducted individual, group, and family therapy in this role. I am a licensed mental health counselor (LMHC) in the state of Indiana and am a registered art therapist.

II. Counseling Orientation

My approach to therapy is both eclectic and integrative. This means I may choose from a variety of equally valid tools to be flexible and creative in our work together and to best fit you needs. My goal is to create a collaborative environment centered on addressing your unique situation. I have experience using techniques from cognitive-behavioral therapy, acceptance-commitment therapy, motivational interviewing, mindfulness practices, Adlerian (focus on sense of community and belonging) and existential (focus on meaning in experience and phenomena). I approach problems with curiosity and openness, withholding judgment, with a view to learn from problems and difficulties. I approach spiritual life as a journey of listening to the voice of God who guides our inner life with grace. It is with humility and respect I offer my practice with grace. Family Counseling Associates is a Christ-centered professional counseling group. As a counselor, I seek to meet you just where you are in your own spiritual journey and will allow you to determine how your own faith and spirituality is integrated into the counseling practice.

III. Scheduling Sessions

An initial session can be scheduled by calling the Family Counseling Associates main office at 317-585-1060. Additional sessions are generally scheduled on a regular, weekly basis and are not limited to any particular number of sessions or course of time. However, it is your responsibility to confirm and/or reschedule your next session.

IV. Fees and Insurance Information

The fee for counseling will be \$150 for the first session and \$125 for all 50 minute sessions following. Payments are to be made at each session via cash, personal check, or with authorized credit card. For persons unable to afford the fee for counseling, a reduced fee can be negotiated. Fees may increase periodically and any change in fees will be communicated with two weeks prior notification.

<u>Please note: Sessions cancelled within less than 24 hours will also be charged a \$50 cancellation</u> <u>fee (illnesses and emergencies are exceptions).</u>

If you choose to use your health insurance coverage to help cover my services, please know that it is a contract between you and the insurance company. As a service to you, our office will bill insurance companies and other third-party payers, but cannot guarantee such benefits or the amounts covered; and is not responsible for the collection of those payments. In some cases insurance companies may consider certain services as not reasonable or necessary, or may determine that services are not covered. In such cases the client, responsible party and/or insurance policy holder is responsible for payment of these services. We charge our clients the usual and customary rates for the area. Clients are responsible for payments regardless of any insurance company's arbitrary determination of usual and customary rates.

The client, responsible party, and/or insurance policy holder is responsible for paying funds not paid by the insurance company or third-party payers after 60 days. Payments not received after 90 days are subject to collection. A 1.5% per month interest rate is charged for accounts over 60 days.

Insurance deductibles and co-payments are due at the time of service. All insurance benefits will be assigned to this clinic unless the account balance is paid in its entirety each session. Clients are responsible for payments at the time of service. The adult accompanying a minor is responsible for payment for the child at the time of service. Reimbursements to client will be made only after all outstanding debt for the client and all family members is paid.

V. Choice of Provider

It is your right to select a counselor or therapist of your choice and you may terminate counseling with me at any time. I recommend one final session upon termination to reflect on our experience together and address any future concerns.

VI. Confidentiality & Acknowledgment of Privacy Practices

Not only is confidentiality guaranteed to you under Indiana State Law, I believe the confidentiality of our work together to be of the utmost importance in creating a safe place for you to explore issues of your concern. Therefore, I strive to uphold the strictest standards of confidentiality in my practice. You should be informed of the *legal exceptions to confidentiality* in the following circumstances when information you share with me could be shared with others

without your permission:

- 1. The Uniform Health Care Information Act may allow for disclosure of information to another health care provider who is serving you.
- 2. You may give written permission to release confidential information. If you wish to disclose to a third party, you must sign a <u>Consent To Release Information</u> form.
- 3. If you reveal that you are contemplating, planning, or have acted out a crime, I may be required to report this to the appropriate authorities.
- 4. If you are a minor, I may discuss with your parents or guardians some of the information from our counseling. If you are a minor and a victim of a crime, I may testify at an inquiry concerning the crime.
- 5. If you reveal that a child or adult has suffered abuse or neglect, I have an obligation to report this information to the appropriate authorities.
- 6. If you are a minor or adult and reveal you are considering self-harm or suicide I have an obligation to discuss with parents/guardians or with the adult you chose for an emergency contact from your support system to ensure your safety.
- 7. If information you have revealed to me is subpoenaed, disclosure may be required by law.
- 8. If possible, I will attempt to discuss any required breaches of confidentiality with you prior to doing so.

ACKNOWLEDGEMENT OF PRIVACY PRACTICES

You have been informed of your rights to privacy regarding your protected health information, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA). This information is used to:

- Provide and coordinate your treatment among a number of health care providers who may be involved in that treatment directly and indirectly.
- Obtain third party payment for your mental health care services.
- Conduct normal mental health care operations such as quality assessment and improvement activities.

You have been informed of Family Counseling Associate's *Notice of Privacy Practices* containing a more complete description of the uses and disclosures of your protected mental health information. You have been given the right to review and receive a copy of such *Notice of Privacy Practices*. You understand that your mental health provider has the right to change the *Notice of Privacy Practices* and that you may contact this office at the address above to obtain a current copy of the *Notice of Privacy Practices*. You may request in writing that we restrict how your private information is used or disclosed to carry out treatment, payment or mental health care operations and that we are not required to agree to your requested restrictions, but if we do agree then we are bound to abide by such restrictions.

VII. Supervision and Consultations

I sometimes seek supervision and consultation with other professional therapists and counselors about the clients to whom I am providing counseling services. Doing so enhances the services I can offer to you as a counselor. Supervision and consultations always maintain your confidentiality. Supervision and consultations for the possibility of referrals to other healthcare providers are particularly important if I feel that I cannot provide you with adequate care (i.e. referrals for medical concerns, additional areas of specialty, etc.).

VIII. State Regulations for Professional Conduct

The State of Indiana Department of Health as well as the Indiana Professional Licensing Agency oversees and regulates the practice of mental health counselors in order to ensure the health and safety of the public. If you believe that I have acted unethically or unprofessionally in my (cont.) work with you, I ask that you address the issue directly with me. Additionally, you may direct a complaint to the authorities of the state:

Office of the Attorney General Consumer Complaint Division 402 West Washington Street, 5th floor Indianapolis, IN 46204 (317) 232-6330/1-800-382-5516 http://www.indianaconsumer.com/filecomplaint.asp

IX. Additional Communication

If you need to communicate with me outside of your scheduled session time, you can call 317-585-1060. The office staff of Family Counseling Associates will be available to take your call, or you can leave a message for me on the confidential voicemail and I will attempt to return your call with 24 hours. I will generally limit phone communication to session scheduling and emergencies, and reserve the right to charge a fee for the phone call proportionate to the regular session fee. I will generally limit communication via email for the purpose of transmitting electronic documents/information (i.e. intake form, inventories online, etc.)

X. Emergencies

If you are experiencing an emergency and cannot reach me via the number listed above, please call one of the following numbers:

- General Emergencies: 911
- Mental Health Association of Greater Indianapolis 24-hr Hotline: 317-251-7575
- Family Counseling Associates, Inc. On-Call Therapist: 317-585-1060

Disclosure Statement & Informed Consent Acknowledgement

I have read and understand all of the information presented above in this form, and I have received my personal copy of this document.

Client's Name (Printed)

Client's Signature

Date_____

Name of Parent/Guardian (If Applicable)

Parent/Guardian's Signature

Date_____

Family members also covered by this acknowledgement:
